



Individual Reservation Policy (up to 9 rooms)

Information

Please arrange your hotel booking online.

All amounts are charged in SEK (Swedish Krona).

Accepted Online payment methods: Secured online credit card payment (VISA or MasterCard) or by bank transfer.

Bookings can be made in between 27th May - 3rd June 2019. In case your required arrival- or departure date lies outside the given time period, please book the closest possible date and inform us about the required arrival using the field "special requests".

Meetagain will request extra nights in the selected hotel and will confirm them according to the hotel's availability.

Room rate will be confirmed upon availability of the hotel.

All additional room nights will be automatically contracted once confirmed and payment is received in full.

Payment conditions

Individual reservations must pay 20% of the total amount as deposit.

Bookings will not be confirmed until deposit payment is received in full.

The remaining amount must be paid no later than 30th November 2018.

Potential additional incidentals, such as mini-bar and telephone, must be paid directly to the hotel upon check-out.

Cancellation policy

All cancellations must be sent in writing and addressed to stockholmia2019@meetagain.se.

The hotels will not accept direct changes.

Cancellations received up to and including the **30th November 2018** will be refundable, deducted by the 20% deposit.

After this date Meetagain / the hotel is entitled to charge up to 100% of the contracted rate for any cancelled night.

Bookings made after **30th November 2018** are automatically binding.

In case of early departures, guests will be charged according to their initial booking and not their actual stay.

The organisers reserve the right to alter any of the arrangements for Stockholmia 2019; including cancellation of the event should unforeseen circumstances require such action.

Meetagain accept no responsibility for resulting costs and inconvenience to visitors who are advised to have their own travel insurance in place, should the organisers cancel Stockholmia 2019.

Please note, all accommodation refunds due will be processed post Stockholmia 2019.

No shows

In the event of non-arrival/no show, the hotel will automatically release the reservation and no refunds will be given.

Meetagain reserves the right to charge the full stay for any cancelled rooms, cancelled nights or no shows.

Early Departure

Guests will be charged in full for checking out prior to the departure date confirmed.

Please note

Payment by credit card and bank transfer are the only accepted methods of payment. All costs are to be borne by the ordering customer.

Failure to settle payment on due time may result in the full cancellation of your reservation, with no refund of payments previously made.

Final invoice for any additional charges and/or incidentals must be paid directly to the hotel before check out.

The currency exchange rate to be applied in the case of payments and refunds will be based on the available exchange rate at the time of the transaction. Meetagain is not responsible for any changes in exchange rates which may cause any differences or any other additional fees levied by your bank or card processor.

Meetagain is not responsible for and will be exempt from all liability in respect of any loss, damage, injury, accident, delay or inconvenience to any person, his or her luggage for any reason whatsoever on any tourist services provided. Personal travel and health insurance is recommended. Refunds will be processed post Stockholmia 2019, for administrative reasons. All bank charges will be deducted from all registration refunds. The above only apply for individual reservations. Individual cancellations or refund policies will be agreed upon at the time of booking.

For further information, please contact Meetagain at stockholmia2019@meetagain.se.