

Whitelist information

THIRD PARTY CLOUD SERVICE PROVIDERS

vVenues uses Digital Ocean for hosting. The server is located in Frankfurt, Germany. Read more about Digital Oceans legal and data protection authorities statement: <https://www.digitalocean.com/legal>

Digital Ocean

Service Provided: Main hosting and database

Location: Germany

DPA: <https://www.digitalocean.com/legal>

Vercel

Service Provided: Front-end hosting

Location: United States

DPA: <https://vercel.com/legal/dpa>

Firebase

Service Provided: Realtime database for chat (no personal data)

Location: Belgium

DPA: <https://firebase.google.com/terms/data-processing-terms>

ImageKit

Service Provided: Background Images hosting

Location: ImageKit's processing servers are located in 6 regions – North California (US West Coast), North Virginia (US East Coast), Frankfurt (Germany), Mumbai (India), Singapore City (Singapore) and Sydney (Australia).

DPA: <https://imagekit.io/gdpr/>

Amazon Interactive Video Service

Service Provided: Video streaming and video on demand

Location: Ireland

DPA: <https://docs.aws.amazon.com/ivs/latest/userguide/security.html>

Google Analytics

Service Provided: Analytics for optimisation

Location: United States

DPA: <https://support.google.com/analytics/answer/3379636?hl=en>

Whereby

Service Provided: Video meetings

Location: Located within the EEC

DPA: <https://whereby.helpscoutdocs.com/article/526-data-storage-and-security>

DOMAINS

Primary Domain

event.vvenues.com

Database

admin.vvenues.com

firebaseio.com

Content Delivery Networks

fra1.digitaloceanspaces.com

ik.imagekit.io/vvenues

googleapis.com

Live Video

live-video.net

Video Meetings

onemotion.whereby.com

cloudfront.net

api.amplitude.com

api.appearin.net

Analytics & Monitoring

sentry.io

google-analytics.com

PORTS

Requests

tcp/443 (HTTPS)

WebRTC Signaling (Live video, Video Meetings)

tcp/443 (HTTPS)

tcp/3478 (STUN) udp/3478 (STUN)

tcp/19302 (STUN)+ udp/19302 (STUN)+

Media (Live video, Video Meetings)

udp/16384-32768 (SRTP/TURN)